The Hyper-B™ Suite
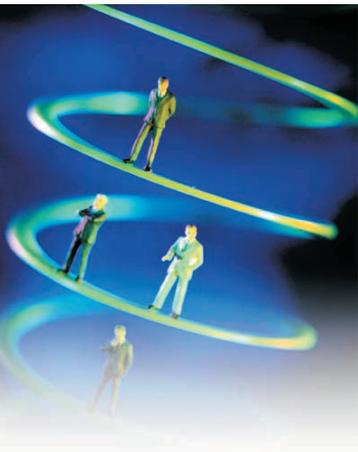
Short Stories...

International Air Transport Association
Optimizing Trainee Availability: Computer-Based Software Training

IATA's Aviation Training and Development Institute, (ATDI) provides a wide variety of training services and products to the airline industry. One of its training courses uses the Airline Business Simulation Model (ABSM). Prior to using this model though, learners are require to take ABSM training.

Responding to the airline companies' need to minimize their staff's away time and to shorten training schedules, ATDI decided to transfer the ABSM training portion to a computer-based format. This way, learners would be self-directed and able to access the CBT as required.

With the project's timeframe of one month, Erigo's approach was to develop a base project using the Hyper-B Suite. The Suite is very flexible, allowing various options and new features to be implemented as required. For example:

- Questionnaires / quizzes in a variety of formats: multiple choice, multiple answers, drag and drop, hot spots, short essay
- Frequently asked questions (FAQ)
- Glossary
- Bookmarks and annotations
- Tracking
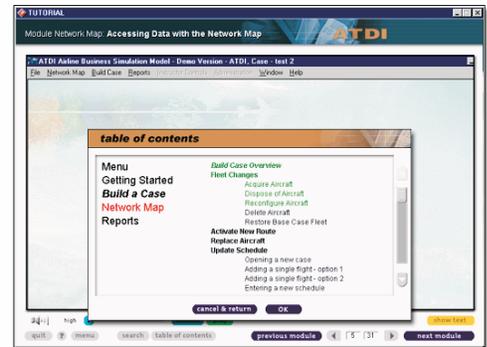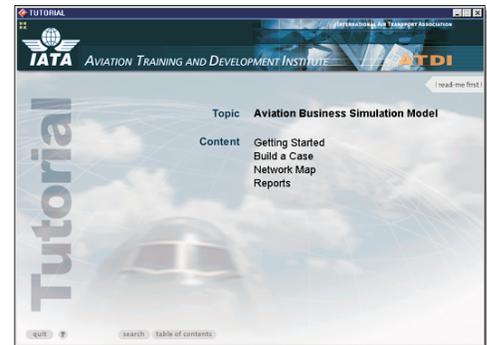- Bilingual interface
- Web delivery

Result

A CBT consisting of a series of narrated animations in AVI format describing the various required procedures. The content was integrated using the Hyper-B Suite. The deliverables also include a license to use the Content Editor that allows IATA to access and modify content themselves. Its main characteristics are:

- Linear and non-linear viewing
- Text overlay of transcripts
- Full-text search
- 800 x 600 and 1024 x 768 resolutions

Requirements

- Pentium 266 MHz processor
- 64 MB RAM
- Screen resolution of 800 x 600
- Sound card 16 bits
- CD-ROM Player 12x

"Erigo delivered an important software product to IATA's Airline Training Group, against a very demanding time schedule. The cooperation from Erigo and the quality of their work was first-class.

As a result of their work, the expectations of an important IATA client were met in the short-term, and one of our key training products significantly enhanced for the future.

We plan to use Erigo's services again when the occasion arises."

J. Whitelaw
Assistant Director
Airlines, IATA - ATDI

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